

## A COVID-19 Update for Our Customers:

What We're Doing to Prioritize Your Health

To Our Valued Customers:

At Murphy USA, your health and well-being, as well as that of our employees, are top priorities. We are constantly monitoring and following the COVID-19 (coronavirus) guidelines set by the Centers for Disease Control and Prevention (CDC), as well as State and Local officials in each market where we operate to ensure we're doing our part to keep you, our team members and communities safe.

## Here are the preventive steps we're taking to prioritize your health:

- All of our store associates are required to wear masks, even if not required by the local
  jurisdiction in an effort to limit the spread of the virus. We have supplied masks to our team
  members and also allow them to wear their own masks.
- We have increased the cleaning frequency at our stores including wiping frequent touch points like doors, fuel pumps, countertops and pin pads among other areas multiple times a day. Our employees continuously receive training and adjust as needed to ensure the cleanest store environment for you.
- As part of our commitment to the healthiest stores possible, we've also temporarily suspended our refillable mug/cup program and follow state/local guidance as to other food and beverage offerings.
- We have guidelines in place to help ensure that employees who are sick do not come to work. We have temporarily expanded our sick leave policies to provide two weeks of paid leave for employees infected with COVID-19, employees who are caring for an infected family member or employees who are required to self-quarantine. Additionally, we are in compliance with local jurisdictions that have passed COVID-19 paid leave laws.

We are part of the community and want to ensure we serve our communities in the best way possible – that means doing our very best to continue to carry your favorite products, provide great value and a friendly, safe service.

We will continue to proactively monitor and respond to the impact of the coronavirus while doing everything we can to ensure a safe shopping experience for you and a healthy working environment for our employees. Be assured we are on top of things during these trying times. We appreciate your business and the opportunity to serve you.